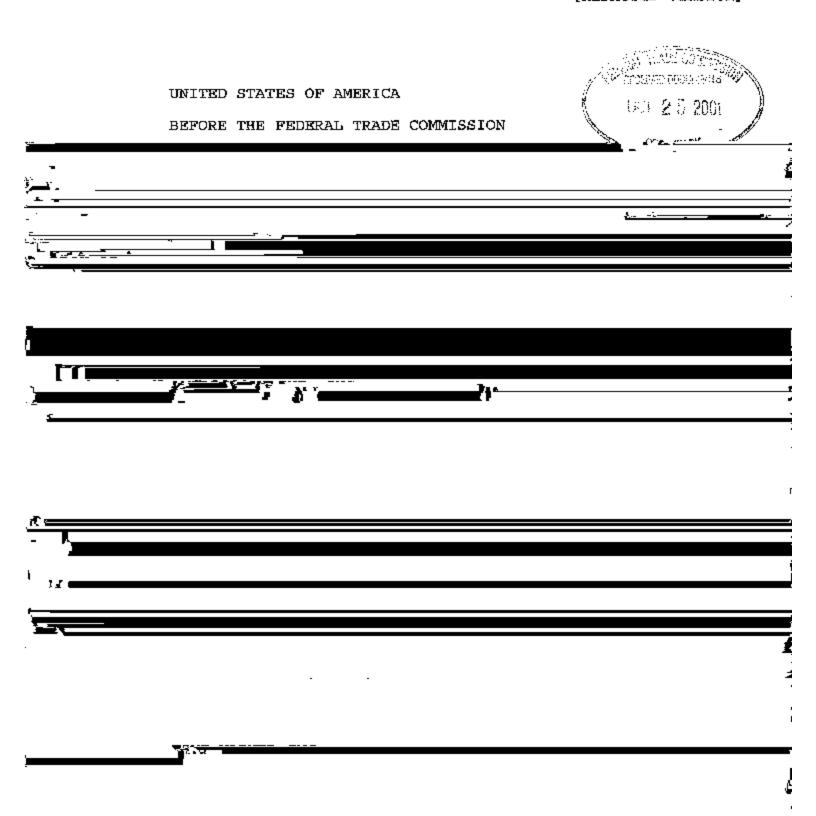
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I. STIC.NET.

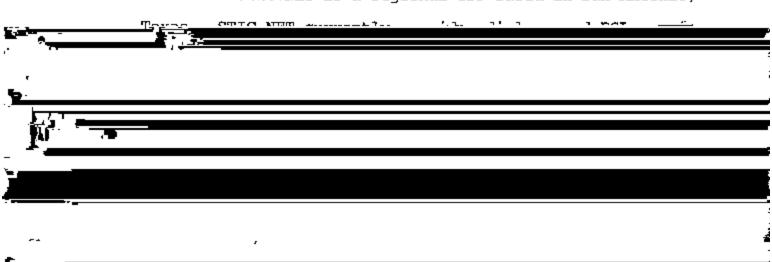
AOLTW seeks approval of STIC.NET and the

Alternative Cable Broadband Agreement between TWC and

STIC.NET dated October 4 2001 That Agreement is based on

the same economic model as the Agreement between TWC and EarthLink, Inc. ("EarthLink") that already has been approved by the Commission.

STIC.NET is a regional ISP based in San Antonio,



to consumers in thirty-eight Texas cities, including San Antonio and Austin.³ As of September 2001, STIC.NET provided Internet access to approximately 10,200 subscribers in these cities.

CONFIDENTIAL.

itself from other ISPs through its emphasis on customer service and responsiveness to customer needs. The rapidity with which STIC.NET has expanded its subscriber base, is indicative of the responsiveness of prospective subscribers to its business model.

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STIC.NET can be expected to continue to provide

service over TWC's cable systems.

CONFIDENTIAL REDACTED

III. Conclusion.

TWC expects to launch multiple ISP service in San Antonio and Houston

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TWC believes that the addition of STIC.NET's service to the list of ISPs that are scheduled to be launched in the San Antonio, Houston and Austin divisions, including AOL, Road Runner, and EarthLink, will prove to be beneficial for consumers by providing them with

an array of different service and pricing choices. By approving STIC.NET now, the Commission will ensure that

providing prompt approval for STIC.NET and other regional ISPs in the coming months, the Commission will send a strong signal to consumers and ISPs alike that small and regional ISPs will play an important role in AOLTW's multiple ISP plans.