# UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF GEORGIA

FEDERAL TRADE COMMISSION, )		
	)	CIVIL NO. 1:98-CV-1935
Plaintiff,	)	
V.	)	
	)	
INTERNATIONAL TELEMEDIA ASSOCIATES, INC.,	, )	
also doing business as ITA;	)	
	)	
ARJUNA DIAZ, a/k/a RONALD P. DIAZ, individually an	d )	
as an officer of International Telemedia Associates, Inc.;	)	
	)	
GERARD ROBERT ENGLE, individually and	)	
as an officer of International Telemedia Associates, Inc.;	)	
	)	
ONLINE CONSULTING GROUP, INC.; and	)	
	)	
DAVID PETERSON, JR., individually and	)	
as an officer of Online Consulting Group, Inc.,		
	)	
Defendants.	)	
	)	

# STIPULATED FINAL JUDGMENT AND ORDER FOR PERMANENT INJUNCTION AS TO DEFENDANT GERARD ROBERT ENGLE

Plaintiff, the Federal Trade Commission ("FTC" or "Commission"), filed its Complaint for a permanent injunction and other relief pursuant to Sections 13(b) and 19 of the Federal Trade Commission Act ("FTC Act"), 15 U.S.C. §§ 53(b) and 57b, charging, *inter alia*, defendant Gerard Robert Engle ("Defendant") with violating Section 5 of the FTC Act, 15 U.S.C. § 45. The FTC and Defendant, by and through counsel, have agreed to the entry of this Stipulated Final Judgment and

Order for Permanent Injunction ("Order") by this Court to resolve all disputed matters between them in this action.

NOW, THEREFORE, the FTC and Defendant having asked the Court to enter this Order, IT IS HEREBY ORDERED, ADJUDGED, AND DECREED as follows:

## **FINDINGS**

- This Court has jurisdiction of the subject matter of this case and of the parties consenting hereto.
- 2. Venue is proper as to all parties in the Northern District of Georgia.
- The activities of Defendant are in or affecting commerce, as defined in the FTC Act, 15 U.S.C.
  § 44.
- 4. The Complaint states a claim upon which relief may be granted against Defendant under Section 5 of the FTC Act, 15 U.S.C. § 45(a).
- 5. Defendant has waived all rights to seek judicial review or otherwise challenge or contest the validity of this Order. He also waives any claim that may arise under the Equal Access to Justice Act, 28 U.S.C. § 2412, amended by

concert or participation with him who receive actual notice of this Order by personal service or otherwise.

#### **DEFINITIONS**

- "Audiotext Service" means any information or entertainment service offered over the telephone through any dialing pattern or through return calls to a telephone.
- "Defendant" means Gerard Robert Engle, individually and as an officer of International
  Telemedia Associates, Inc.
- 3. "LEC" or "local exchange carrier" means the local telephone company from which a line subscriber receives his or her telephone bill.
- 4. "Line subscriber" or "subscriber" means an individual or entity who has arranged with a LEC to obtain local telephone service provided through an assigned telephone number, and to be billed for such service on a monthly or other periodic basis.
- 5. "Telephone-billed transaction" means any purchase or purported purchase of a good or service that is charged to a line subscriber's telephone bill, but excluding purchases solely of common carrier transmission services. For purposes of this Order, any service in which the service provider advertises, promotes, directs, controls, or provides the content of communications provided or exchanged through the service is not a common carrier transmission service.

## **CONDUCT PROHIBITIONS**

I.

IT IS ORDERED that, in connection with billing and collecting charges for any audiotext service or other telephone-billed transaction, Defendant is hereby permanently restrained and enjoined from making or assisting others in making, directly or through an intermediary, expressly or by implication, orally or in writing, any misrepresentation of material fact relating to any such service or transaction, including, but not limited to:

- A. Any misrepresentation that such audiotext service or other subject of a telephone-billed transaction has been provided to any telephone line or to any line subscriber;
- B. Any misrepresentation in the description of such service or other telephone-billed transaction for which a line subscriber is being billed, including, but not limited to, any description of such service or transaction as a "collect" or "long distance" call; and
- C. Any misrepresentation that a line subscriber is obligated to pay for any such service or other telephone-billed transaction that such line subscriber has not agreed to purchase or has not received.

II.

**IT IS FURTHER ORDERED** that Defendant is hereby restrained and enjoined from billing and collecting for charges, directly or through an intermediary, expressly or by implication, orally or in writing, incurred in violation of the 900-Number Rule, 16 C.F.R. Part 308, as currently promulgated or as it may hereafter be amended, including, but not limited to, 16 C.F.R. § 308.5(i)(4), which prohibits

use of an 800 number or other toll free number in a manner that results in a caller to such number being called back collect for the provision of audio information or entertainment services.

# **CONSUMER REDRESS**

III.

# IT IS FURTHER ORDERED that:

A. Judgment in the amount of **Ten Thousand Dollars** (\$10,000) is hereby entered in favor of the Commission against Defendant for equitable monetary relief, including but not limited to, consumer redress and/or disgorgement and for paying any attendant expenses of administering

consumer are retrievable by the consumer's name, address or telephone number, including, but not limited to:

- The consumer's name, address, telephone number and the dollar amount paid or allegedly owed by the consumer;
- 2. A dated copy of the written complaint, inquiry or refund request, if any, and records reflecting the date and content of any oral complaint, inquiry or refund request;
- 3. The basis of the complaint, including the name of any salesperson complained against, and the nature and result of any investigation conducted concerning any complaint;
  - 4. Each response and the date of the response;
  - 5. Any final resolution and the date of the resolution; and
  - 6. In the event of a denial of a refund request, the reason for the denial.

V.

# **COMPLIANCE REPORTING**

**IT IS FURTHER ORDERED** that, in order that compliance with the provisions of this Order may be monitored:

- A. For a period of five (5) years from the date of entry of this Order, Defendant shall notify the Commission of the following:
  - Any changes in his residence, mailing address and telephone number within ten
    (10) days of the date of such change;
  - Any change in his employment status (including self-employment) within ten
    (10) days of the date of such change. Such notice shall include the name and address of each

business that he is affiliated with or employed by, a statement of the nature of the business, a statement of who owns and who manages the business, and a statement of his duties and responsibilities in connection with the business or employment; and

- 3. Any proposed change in the business structure of any business entity directly or indirectly owned, managed or controlled by Defendant, such as creation, incorporation, dissolution, assignment, sale, merger, dissolution of subsidiaries, filing of a bankruptcy petition, change in the corporate name or address, or any other change that may affect compliance obligations arising out of this Order, not less than thirty (30) days prior to the effective date of any proposed change; *Provided, however*, that, with respect to any proposed change in the business entity about which Defendant learns less than thirty (30) days prior to the date such action is to take place, he shall notify the Commission as soon as practicable after learning of such proposed change;
- B. One hundred eighty (180) days after the date of entry of this Order, Defendant shall provide a written report to the FTC, sworn to under penalty of perjury, and setting forth in detail the manner and form in which he has complied and is complying with this Order. The report shall include but not be limited to:
  - 1. Defendant's then-current residence address and telephone number;
  - 2. Defendant's then-current business or employment address and telephone number of all of his then-current employer(s); a description of the business activities of each employer; and Defendant's responsibilities for each employer;

use of compulsory process pursuant to Fed. R. Civ. P. 45, for the purpose of monitoring and investigating Defendant's and his Representatives' compliance with any provision of this Order;

- B. Through the use of representatives posing as consumers, potential clients and suppliers to Defendant or his employer, including holding incidental conversations with customer service and other representatives of Defendant or his employer, without the necessity of identification, prior notice, or the presence of counsel; and
- C. Nothing in this Order shall limit the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1, to investigate whether Defendant has violated any provision of this Order, Section 5 of the FTC Act, 15 U.S.C. § 45, or any applicable rule or regulation promulgated and enforced by the Commission thereunder.

## VII.

# **ACCESS TO BUSINESS PREMISES**

**IT IS FURTHER ORDERED** that, for a period of five (5) years from the date of entry of this Order, for the purpose of further determining compliance with this Order, Defendant shall permit representatives of the Commission, within three (3) business days of receipt of written notice from the Commission:

A. Access during normal business hours to any office or facility storing documents, of any business that Defendant directly or indirectly manages, controls, or has a majority ownership interest in, that is engaged in advertising, offering, promoting, providing, or billing for any audiotext service or other telephone-billed transaction, or assisting others engaged in those activities. In providing such access, Defendant shall permit Commission representatives to remove documents relevant to his compliance

with any provision of this Order for a period not to exceed five (5) business days so that the documents may be inspected, inventoried and copied; and

B. To interview the officers, directors, and employees, including all personnel involved in responding to consumer complaints or inquiries, and all sales personnel, whether designated as employees, consultants, independent contractors or otherwise, of any business to which this Paragraph applies, concerning matters relating to compliance with the terms of this Order. The person interviewed may have counsel present. *Provided*, however, that, upon application of the Commission and for good cause shown, the Court may enter an

offering, promoting, providing, or billing for any audiotext service or other telephone-billed transaction, or assisting others engaged in those activities,; and

B. Maintain for a period of three (3) years after creation, and, upon reasonable notice, make available to representatives of the Commission, the original, signed and dated acknowledgments of receipt of copies of this Order required by the foregoing Paragraph VIII.A of this Order.

IX.

ACKNOWLEDGMENT OF RECEIPT OF ORDER BY DEFENDANTS IT IS FURTHER ORDEREDIX.

Gerard Robert Engle, individually

# UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF GEORGIA

FEDERAL TRADE COMMISSION,	)
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77. J. 100	) CIVIL NO. 1:98-CV-1935
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as an officer of International Telemedia Associates, Inc	.; )
ONLINE CONSULTING GROUP, INC.; and	)
,,	)
DAVID PETERSON, JR., individually and	)
as an officer of Online Consulting Group, Inc.,	)
	)
Defendants.	)
	)
AFFIDAVIT OF GERAR	N DAREDT ENCI E
AFFIDAVII OF GERAR	D ROBERT ENGLE
I, Gerard Robert Engle, being duly sworn, here	eby state and affirm as follows:
1. My name is	My current address is

United States and am over the age of eighteen. I have personal knowledge of the facts set forth in this

Affidavit.

. I am a citizen of the

3.	I am an individual defendant in FTC v. International Telemedia Associates, Inc., et al., Case					
No.1	-98-CV-1935 in the United States District Court for the Northe	ern District of Georgia.				
	[AND/OR]					
4.	I am the President of International Telemedia Associates, Inc	., a defendant in <u>FTC v.</u>				
<u>Intern</u>	International Telemedia Associates, Inc. et. al., Case No.:1-98-CV-1935, in the United States District					
Cour	t for the Northern District of Georgia.					
3.	On, I received a copy of the Stipu					
	Permanent Injunction which was signed by the Honorable Judge					
	. A true and correct copy of the Order I re	eceived is appended to this				
Affid	davit.					
decla	I swear or affirm, under the penalty of perjury, with knowled ments provided by 18 United States Code Section 1001, and win aration is submitted by me to affect action by the Federal Trade Cand correct.	th the knowledge that this				
Exec	cuted on this day of, 2001, at [city], [state	].				
GER	ARD ROBERT ENGLE	-				
Subs	scribed and sworn to before me this day of	, 2001.				
Nota	ry Public					
Му	Commission Expires:	<u></u> .				