

- 3. Except as expressly specified herein, Moreira neither admits nor denies the allegations in the Complaint. Only for purposes of this action, Moreira admits the facts necessary to establish jurisdiction.
- 4. Moreira waives any claim that he may have under the Equal Access to Justice Act, 28 U.S.C. § 2412, concerning the prosecution of this action through the date of this Order, and agrees to bear his own costs and attorney fees.
  - 5. Moreira waives any claim that he

- C. Defendant shall take all steps necessary to assist in the transfer of all frozen assets, including those accounts identified in Subsection B. In the event it is necessary to execute additional documents to transfer, liquidate, or assign Defendant's assets or any other assets surrendered under this Order, Defendant shall execute such documents within three days of a request from a representative of the Commission.
- D. The Asset Freeze in the Preliminary Injunction is modified, only with respect to Defendant Moreira. Once all of Defendant's frozen assets are transferred in accordance with subsection B, the Asset Freeze will dissolve with respect to Defendant Moreira.
- E. The Commission's agreement to the suspension of part of the judgment is expressly premised upon the truthfulness, accuracy and completeness of Defendant's sworn financial statements and related documents (collectively, "Financial Attestations") submitted to the Commission, including Defendant Justin Moreira's Financial Statement (dated May 8, 2015) and supplemented on May 21, May 26, 2015, June 3, 2015, and June 11, 2015, and Defendant Moreira's sworn declaration dated August 5, 2015.
- F. The suspension of the judgment will be lifted as to Defendant if, upon motion by the Commission, the Court finds that Defendant failed to disclose any material asset, materially misstated the value of any asset, or made any other material misrepresentation or omission in the Financial Attestations.
- G. If the suspension of the judgment is lifted, the judgment in the amount specified in Subsection A will become immediately due (which the parties stipulate for purposes of this Section represents the consumer injury), less any payment

previously made pursuant to this Section, plus interest computed from the date of entry of this Order.

- H. Defendant relinquishes dominion and all legal and equitable right, title, and interest in all assets transferred pursuant to this Order and may not seek the return of any assets.
- I. The facts alleged in the Complaint will be taken as true, without further proof, in any subsequent civil litigation by or on behalf of the Commission, including in a proceeding to enforce its rights to any payment or monetary judgment pursuant to this Order, such as a nondischargeability complaint in any bankruptcy case.
- J. The facts alleged in the Complaint establish all elements necessary to sustain an action by the Commission pursuant to Section 523(a)(2)(A) of the Bankruptcy Code, 11 U.S.C. § 523(a)(2)(A), and this Order will have collateral estoppel effect for such purposes.
- K. Defendant acknowledges that his Social Security number, which he previously submitted to the Commission, may be used for collecting and reporting on any delinquent amount arising out of this Order, in accordance with 31 U.S.C. § 7701.
- L. All money paid to the Commission pursuant to this Order may be deposited into a fund administered by the Commission or its designee to be used for equitable relief, including consumer redress and any attendant expenses for the administration of any redress fund. If a representative of the Commission decides that direct redress to consumers is wholly or partially impracticable or money remains after redress is completed, the Commission may apply any remaining money for such other equitable relief (including consumer information remedies) as it determines to be reasonably related to Defendant's practices alleged in the Complaint. Any money not used for such equitable relief is to be deposited to the

- U.S. Treasury as disgorgement. Defendant has no right to challenge any actions the Commission or its representatives may take pursuant to this Subsection.
- M. The Commission may request any tax-related information, including tax returns and other filings, that Defendant has the authority to release. Within 14 days of receipt of a written request from a representative of the Commission, Defendant must take all necessary steps (such as filing a completed IRS Form 4506 or 8821) to cause the Internal Revenue Service or other tax authority to provide the information directly to the Commission.

### VII. CUSTOMER INFORMATION

IT IS FURTHER ORDERED that Defendant, his officers, agents, employees, and attorneys, and all others in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, are permanently restrained and enjoined from directly or indirectly:

- A. disclosing, using, or benefitting from customer information, including the name, address, telephone number, email address, social security number, other identifying information, or any data that enables access to a customer's account (including a credit card, bank account, or other financial account), that any defendant obtained prior to entry of this Order in connection with the marketing or promotion of mortgage assistance relief products or services or debt relief products or services; and
- B. failing to destroy such customer information in all forms in their possession, custody, or control within 10 days after entry of this Order.

Provided, however, that customer information need not be disposed of, and may be disclosed, to the extent requested by a government agency or required by law, regulation, or court order.

# VIII. COOPERATION

IT IS FURTHER ORDERED that Defendant must fully cooperate with

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signed and dated acknowledgment of receipt of this Order that includes thencurrent contact information for the signatory, including the signatory's full name, physical address, telephone number, and email address.

# X. COMPLIANCE REPORTING

IT IS FURTHER ORDERED that Defendant make timely submissions to the Commission:

- A. One year after entry of this Order, Defendant must submit a compliance report, sworn under penalty of perjury in which Defendant must:
- 1. Identify the primary physical, postal, and email address and telephone number, as designated points of contact, which representatives of the Commission may use to communicate with Defendant;
- 2. Identify all of Defendant's businesses by all of their names, telephone numbers, and physical, postal, email, and Internet addresses;
- 3. Describe the activities of each business, including the product, service, plan, or program offered, the means of advertising, marketing, and sales, and the involvement of any other defendant;
- 4. Describe in detail whether and how Defendant is in compliance with each Section of this Order;
- 5. Provide a copy of each Order Acknowledgment obtained pursuant to this Order, unless previously submitted to the Commission;
- 6. Identify all telephone numbers and all physical, postal, email and Internet addresses, including all residences;
- 7. Identify all business activities, including any business for which Defendant performs services whether as an employee or otherwise and any entity in which Defendant has any ownership interest; and

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E. Unless otherwise directed by a Commission representative in writing, all submissions to the Commission pursuant to this Order must be emailed to DEbrief@ftc.gov or sent by overnight courier (not the U.S. Postal Service) to: Associate Director for Enforcement, Bureau of Consumer Protection, Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington, DC 20580. The subject line must begin: *FTC v. Lake* – Justin Moreira, X150052.

#### XI. RECORDKEEPING

IT IS FURTHER ORDERED that Defendant must create certain records for 20 years after entry of the Order, and retain each such record for 5 years. Specifically, Defendant and any business that Defendant is a majority owner or controls directly or indirectly, must create and retain the following records:

- A. accounting records showing the revenues from all products, services, plans, or programs sold;
- B. personnel records showing, for each person providing services, whether as an employee or otherwise, that person's: name; addresses; telephone numbers; job title or position; dates of service; and (if applicable) the reason for termination;
- C. records of all consumer complaints and refund requests, whether received directly or indirectly, such as through a third party, and any response;
- D. all records necessary to demonstrate full compliance with each provision of this Order, including all submissions to the Commission; and
  - E. a copy of each unique advertisement or other marketing material.

#### XII. COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purpose of monitoring Defendant's compliance with this Order, including the Financial Attestations upon which part of the judgment was suspended and any failure to transfer any assets as required by this Order:

### XIII. RETENTION OF JURISDICTION

IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for all purposes of construction, modification, and enforcement of this Order.