

**Monica Vaca**

Monica Vaca is an Assistant Director in the Federal Trade Commission's Bureau of Consumer Protection. Ms. Vaca works in the FTC's Division of Marketing Practices, which brings civil law enforcement cases and engages in policy work to combat deceptive and unfair practices. Ms. Vaca heads up the Bureau's Legal Services Collaboration, and for more than a decade, Ms. Vaca has litigated or supervised litigation against fraudulent merchants and payment processing companies. In 2011, Monica was honored to receive the Wasserstein Fellowship from Harvard Law School's Office of Public Interest Advising. Ms. Vaca began her career by clerking for the Honorable John F. Grady in the Northern District of Illinois. She is a graduate of the University of Chicago Law School and the University of Virginia.

**Kate Woomer Deters**

Kate Woomer-Deters joined the North Carolina Justice Center in 2007. At the Justice Center, she litigates primarily employment, consumer, and housing cases on behalf of low-income immigrants. Some of her cases have included class actions for unpaid workers or for victims of immigration services fraud. She also conducts trainings across the state on immigrant eligibility for public benefits, and advocates for language access rights for limited-English proficient North Carolinians. Previously, she was an attorney with Legal Aid of North Carolina - Farmworker Unit, where she litigated employment and human trafficking cases for farmworkers, and practiced immigration law. Kate is a 2005 graduate of the University of Minnesota Law School.

Legal Services Collaboration  
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Federal Trade Commission  
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March 20, 2014

**Introductions: 1:00 – 1:20**

Jeffrey Sapko, Raleigh-Durham Field Office Director, US Citizenship and  
Immigration Services (USCIS)

Jessica Rich, Director, Bureau

**Carlene McNulty**

Carlene McNulty joined the Justice Center's predecessor organization, the N.C. Legal Services Resource Center in February 1996, and has helped lead the Center's ambitious impact litigation efforts ever since. Initially designed to provide legal assistance to low-income individuals that were statutorily barred from receiving assistance from federally-funded legal aid organizations, the Justice Center's litigation unit has grown into a formidable independent force against poverty and injustice. A specialist in consumer law, McNulty has helped co-counsel numerous important class actions against powerful, predatory lenders. In addition to managing a large caseload that includes class action and impact litigation, Ms. McNulty also provides back-up support for the work of legal aid advocates and pro bono attorneys. Prior to joining the Center, Carlene worked at North State Legal Services in Hillsborough, North Carolina, where she won the prestigious Julian Pierce Award as North Carolina's outstanding legal services advocate.

**Jessica Rich**

Jessica L. Rich is the Director of the FTC's Bureau of Consumer Protection. The Bureau conducts investigations, brings enforcement actions against companies and individuals that violate the law, develops rules to protect consumers, and educates consumers and businesses about their rights and responsibilities. The Bureau also collects complaints about consumer fraud and identity theft and makes them available to law enforcement agencies across the country.

Ms. Rich has held a number of other senior positions during her FTC tenure, including Deputy Director of the Bureau, Associate Director of the Division of Financial Practices, and Associate Director of the Division of Privacy and Identity Protection. Her accomplishments include leading major policy initiatives related to privacy, data security, and emerging technologies; overseeing enforcement actions against leading data companies, financial institutions, retailers, and social networks; and developing significant FTC rules. In recognition of her outstanding contributions to the FTC's mission, in 2011, Ms. Rich received the Chairman's Award, the agency's highest award for meritorious service. Ms. Rich joined the FTC as a staff attorney more than 20 years ago, after starting her career in private practice in New York City. She is a graduate of Harvard University and New York University Law School.

**Jeffrey M. Sapko**

On November 25, 2007, Jeffrey Sapko entered on duty as the first US Citizen Dip

**Kevin Anderson**

Mr. Anderson has worked for the Consumer Protection Division of the North Carolina Attorney General's office since 1998, and is currently the Director of the Consumer Protection Division and Senior Deputy Attorney General. He has argued cases before the North Carolina Court of Appeals and North Carolina Supreme Court, and is a member o