# PREPARED STATEMENT OF THE FEDERAL TRADE COMMISSION

# "FEDERAL TRADE COMMISSION: PROTECTING CONSUMERS AND FOSTERING COMPETITION IN THE 21ST CENTURY"

## Before the

# COMMITTEE ON APPROPRIATIONS SUBCOMMITTEE ON FINANCIAL SERVICES AND GENERAL GOVERNMENT UNITED STATES HOUSE OF REPRESENTATIVES

WASHINGTON, D.C.

**SEPTEMBER 25, 2019** 

## I. INTRODUCTION

Chairman Quigley, Ranking Member Graves, and members of the Subcommittee, I am Joseph Simons, Chairman of the Federal Trade Commission ("FTC" or "Commission"), and I am pleased to appear before you today to testify about the Commission's FY 2020 appropriations request and its work to protect consumers and promote competition.<sup>1</sup>

The FTC is an independent agency with three main bureaus: the Bureau of Consumer Protection ("BCP"); the Bureau of Competition ("BC"); and the Bureau of Economics ("BE"), which supports both BCP and BC. The FTC is the only federal agency with a broad mission to both protect consumers and maintain competition in most sectors of the economy. Its jurisdiction includes privacy and data security, consumer fraud, mergers and acquisitions, and anticompetitive tactics by pharmaceutical and other companies. We enforce the law across a range of sectors, including health care, high technology, and emerging industries. The FTC has a long history of bipartisanship and cooperation, and we work hard to maintain it.

The FTC has broad law enforcement responsibilities under the Federal Trade Commission Act<sup>2</sup> and enforces a wide variety of other laws, ranging from the Clayton Act to the Fair Credit Reporting Act. In total, the Commission has enforcement or other responsibilities under more than 75 laws.<sup>3</sup> The Commission pursues a vigorous and effective law enforcement program, and the impact of its work is significant. Its competition enforcement program is critically important to maintaining competitive markets across the country: vigorous competition results in lower prices, higher quality goods and services, and innovative and beneficial new products and services.

<sup>&</sup>lt;sup>1</sup> This written statement presents the views of the Federal Trade Commission. My oral statement and responses to questions are my own and do not necessarily reflect the views of the Commission or any other Commissioner.

<sup>&</sup>lt;sup>2</sup> 15 U.S.C. § 41, et seq. <sup>3</sup> Sechttps://www.ftc.gov/enforcement/statutes.

submitted comments and public testimony as well as the FTC's experience, judicial decisions, and academic writings as we create our output. This output will include, among other things, a guidance document on the application of the antitrust laws to technology platform conduct; a guidance document on vertical mergers; a review of the economic literature on "common ownership" or horizontal shareholding; and guidance on how the consumer welfare prescription has been interpreted by the courts and whether it is sufficient to prevent anticompetitive mergers and prohibit anticompetitive conduct.

This testimony provides a brief overview of the FTC's budget and resources. It discusses the FTC's work to protect U.S. consumers and competition, including highlights of some of the agency's major recent activities and initiatives. It also reviews the Commission's international efforts to protect consumers and promote competition.

## II. BUDGET AND RESOURCES

In FY 2019, the FTC's enacted budget is \$309.7 million and 1,140 FTEs. For FY 2020, the FTC is requesting \$312.3 million and 1,140 FTEs. The FTC's budget request assumes that total offsetting collections from Hart-Scott-Rodino ("HSR") filing fees and Do Not Call fees will provide the FTC with \$151 million in FY 2020. As a result, in order to meet the requested \$312.3 million amount in FY 2020, an estimated \$161.3 million in direct appropriations would be required.

The agency continues to use its resources effectively and efficiently on behalf of American consumers. When possible, the agency collects money to return to harmed

defendants.

In addition to the growing need for experts, the agency also explained in its CBJ that it requires additional resources to modernize our IT infrastructure. In support of the IT modernization program, the FTC requests funding to update the Commission's portfolio of direct mission applications, as outlined in the agency's Information Resources Management ("IRM") Strategic Plan. These applications support operations that are necessary for the successful execution of the FTC's mission, such as the HSR Premerger Filing Program and the collection and management of consumer redress funds.

Notably, many of the agency's processes still involve manual paperwork and employee intervention to complete an activity. For example, the current HSR premerger filing process

Century IDEA Act.

#### III. CONSUMER PROTECTION MISSION

As the nation's primary consumer protection agency, the FTC has a broad mandate to protect consumers from unfair and deceptive practices in the marketplace, including fraud. We do this by, among other things, pursuing law enforcement actions to stop and deter unlawful practices, and educating consumers and businesses about their rights and responsibilities. The FTC's enforcement and education efforts include working closely with federal, state, international, and private sector partners on joint initiatives. Among other issues, the FTC works to protect privacy and data security, helps ensure that advertising claims to consumers are truthful and not misleading, addresses fraud across most sectors of the economy, and combats illegal robocalls.

The FTC's law enforcement orders prohibit defendants from engaging in further illegal activity, impose other compliance obligations, and in some cases, ban defendants from engaging in certain businesses altogether. Where appropriate, the FTC collects money to return to harmed consumers. During FY 2018, Commission actions resulted in over \$1.6 billion being returned to consumers. Through the third quarter of FY 2019, Commission actions resulted in over \$789 million being returned to consumers. Specifically, the Commission returned more than \$459.6 million in redress to consumers, and the FTC defendants paid an additional \$317.3 million through self-administered consumer refund programs required by prior FTC settlements. The FTC also collected civil penalties worth more than \$10.8 million and forwarded an additional \$1.7 million to the U.S. Treasury through the third quarter of FY 2019—and we negotiated a

<sup>&</sup>lt;sup>6</sup> See, e.gFTC v. Volkswagen Group of America, Into. 3:16-cv-1534 (N.D. Cal. May 17, 2017), -

record-breaking \$5 billion penalty with Facebook. More recently, the Commission and New York Attorney General negotiated a \$170 million penalty against Google and YouTube.

# A. Protecting Consumer Privacy and Data Security

Since the enactment of the Fair Credit Reporting Act ("FCRA")<sup>7</sup> in 1970, the FTC has served as the chief federal agency charged with protecting consumer privacy. With the development of the Internet as a commercial medium in the 1990s, the FTC expanded its focus on privacy to reflect the growing collection, use, and sharing of consumer data in the commercial marketplace.

The Commission's primary source of legal authority in the privacy and data security space is Section 5 of the FTC Act, which prohibits deceptive or unfair commercial practices. Under Section 5 and other authorities granted by Congress, the FTC has aggressively pursued privacy and data security cases in myriad areas, including children's privacy, financial privacy, health privacy, and the Internet of Things. To date, the Commission has brought about 70 cases alleging that companies failed to implement reasonable data security safeguards, and about 75 general privacy cases. <sup>10</sup> niehtaly

equip the Commission to meet its statutory mission to protect consumers, we urge Congress to enact privacy and data security legislation, enforceable by the FTC, which grants the agency civil penalty authority, authority to issue targeted rules under the Administrative Procedure Act, and jurisdiction over non-profits and common carriers.<sup>11</sup>

While the Commission believes new authority could be very beneficial for American consumers, we also will continue to use every tool currently at our disposal to address consumer harm. Most notably, in July, the Commission announced a settlement with Facebook, Inc. resolving a six-count complaint that the company violated a 2012 FTC administrative order by deceiving users about their ability to control the privacy of their personal information, among other things, and also violated the FTC Act. <sup>12</sup> In addition to a \$5 billion penalty for violating the order, the settlement placed additional restrictions and obligations on Facebook's business operations as they relate to privacy. <sup>13</sup>

Another area where the Commission has been active is in protecting children's privacy.

The Commission enforces the Children's Online Privacy Protection Act ("COPPA"). This month, the Commission announced a settlement against Google LLC and its subsidiary

YouTube, LLC. The settlement resolves charges by the FTC and the New York Attorney

General that the YouTube video sharing service illegally collected persistent identifiers that

<sup>&</sup>lt;sup>11</sup> Commissioner Noah Joshua Phillips supports congressional efforts to consider consumer data privacy legislation. He believes legislation should be based on harms that Congress agrees warrant a remedy, and that tools like penalties and rulemaking should be calibrated carefully to address those harms. Commissioner Phillips believes Congress should also give appropriate consideration to the trade-offs involved in new regulation, and, with regard to rulemaking, reserve to itself fundamental value judgments appropriately made by the legislature. Finally, Commissioner Phillips believes data security legislation is a critical step Congress should also take to protect consumer privacy.

<sup>&</sup>lt;sup>12</sup> FTC Press Release, FTC Imposes \$5 Billion Penalty and Sweeping New Privacy Restrictions on Facations on Facations (24, 2019), <a href="https://www.ftc.gov/news-events/press-releases/2019/07/ftc-imposes-5-billion-penalty-sweeping-new-privacy-restrictions">https://www.ftc.gov/news-events/press-releases/2019/07/ftc-imposes-5-billion-penalty-sweeping-new-privacy-restrictions</a>.

<sup>&</sup>lt;sup>13</sup> Relatedly, the Commission also filed a complaint against Cambridge Analytica, and settlements with a Cambridge Analytica executive and an app developer, relating to the collection, sharing, and/or use of data obtained from Facebook users. SeeFTC Press Release, FTC Sues Cambridge Analytica, Settles with Former CEO and App Developer(July 24, 2019), <a href="https://www.ftc.gov/news-events/press-releases/2019/07/ftc-sues-cambridge-analytica-settles-former-ceo-app-developer">https://www.ftc.gov/news-events/press-releases/2019/07/ftc-sues-cambridge-analytica-settles-former-ceo-app-developer</a>.

are used to track users across the Internet from children without their parents' consent, in violation of COPPA. <sup>14</sup> The defendants agreed to injunctive relief and a \$170 million monetary judgment. And in March, the FTC announced a settlement with the operators of the popular video social networking app Musical.ly, now known as TikTok, for COPPA violations. 15 The FTC alleged that the company collected children's personal information online without first obtaining parental consent. The defendants agreed to pay a \$5.7 million civil penalty. 16

In July, the Commission announced its largest monetary settlement ever in a data security case. Credit reporting agency Equifax Inc. agreed to pay at least \$575 million, and potentially up to \$700 million, as part of a global settlement together with the Consumer Financial Protection Bureau ("CFPB") and 50 U.S. states and territories. <sup>17</sup> The complaint alleged that the company's failure to take reasonable steps to secure its network led to a data breach in 2017 that affected approximately 147 million people, exposing millions of names and dates of birth, Social Security numbers, physical addresses, and other personal information that could lead to identity theft and fraud. In addition to monetary relief, the order requires the company, among other things, to implement a comprehensive information security program and to obtain third-party assessments of that program every two years.

Finally, the Commission continues to bring privacy cases under its Section 5 authority. Last month, the Commission alleged that email management company Unrollme, Inc. falsely

<sup>&</sup>lt;sup>14</sup> FTC Press Release, Google and YouTube Will Pay Record \$170 Million for Alleged Violations of Children's Privacy Law(Sept. 4, 2019), https://www.ftc.gov/news-events/press-releases/2019/09/google-youtube-will-payrecord-170-million-alleged-violations.

<sup>&</sup>lt;sup>15</sup> U.S. v. Musical.ly, et alNo. 2:19-cv-1439 (C.D. Cal. Mar. 27, 2019), https://www.ftc.gov/enforcement/casesproceedings/172-3004/musically-inc.

<sup>&</sup>lt;sup>16</sup> See also U.S. v. Unixiz, Inc. d/b/@iessup.com et alNo. 5:19-cv-02222 (N.D. Cal. Apr. 24, 2019), https://www.ftc.gov/enforcement/cases-proceedings/172-3002/unixiz-inc-doing-business-i-dressupcom (consent order) (alleging that the defendants violated the COPPA Rule by failing to obtain parental consent prior to collecting

told consumers it would not touch their personal emails, when in fact it was sharing the users' email receipts with its parent company. The settlement requires, among other things, that the company delete personal information that it collected while the alleged deception was ongoing. <sup>18</sup>

In addition to its enforcement efforts in the privacy and data security areas, the Commission seeks to improve agency decision-making through its policy initiatives. Next month, for example, the Commission is hosting a workshop on the future of COPPA, in connection with a regulatory review examining the effectiveness of the amendments the

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issued orders to several internet service providers to evaluate their privacy practices.<sup>23</sup> As we have in the past, we will use the information we learn from this study better to inform our policy and enforcement work.

The Commission continues to work closely with our law enforcement partners in the European Union ("EU") and its member states to ensure the success of the EU-U.S. Privacy Shield framework. Under the EU's General Data Protection Regulation ("GDPR"), companies are required to meet certain data protection requirements in order to transfer consumer data from the EU to other jurisdictions. Privacy Shield is a voluntary mechanism that companies can use to comply with the GDPR when transferring data from Europe to the United States and is enforced by the FTC with respect to those participants under its jurisdiction. It facilitates billions of dollars in transatlantic data flows.<sup>24</sup>

This month, for example, the Commission announced settlements with five companies that we alleged had falsely claimed Privacy Shield certification, following the announcement of a similar case earlier this year. <sup>25</sup> Also this month, I, along with the Secretary of Commerce and our European counterparts, participated in the third annual review of the Privacy Shield

<sup>&</sup>lt;sup>23</sup> SeeFTC Press Release, FTC Seeks to Examine the Privacy Practices of Broadband Providers (Mar. 26, 2019), <a href="https://www.ftc.gov/">https://www.ftc.gov/</a> news-events/press-releases/2019/03/ftc-seeks-examine-privacy-practices-broadband-providers. See also FTC Press Release, FTC Revises List of Companies Subject to Broadband Privacy (Stugly29, 2019), <a href="https://www.ftc.gov/news-events/press-releases/2019/08/ftc-revises-list-companies-subject-broadband-privacy-study">https://www.ftc.gov/news-events/press-releases/2019/08/ftc-revises-list-companies-subject-broadband-privacy-study</a>.

<sup>&</sup>lt;sup>24</sup> Seewww.privacyshield.gov and www.ftc.gov/tips-advice/business-center/privacy-and-security/privacy-shield. Companies can also join a Swiss-U.S. Privacy Shield for transfers from Switzerland.

<sup>&</sup>lt;sup>25</sup> SeeFTC Press Release, Five Companies Settle FTC Allegations that they Falsely Claimed Participation in the EU-U.S. Privacy Shield (Sept. 3, 2019 <a href="https://www.ftc.gov/news-events/press-releases/2019/09/five-companies-settle-ftc-allegations-they-falsely-claimed">https://www.ftc.gov/news-events/press-releases/2019/09/five-companies-settle-ftc-allegations-they-falsely-claimed</a>. See also FTC Press Release, FTC Takes Action against Companies Falsely Claiming Compliance with the EULS. Privacy Shield, Other International Privacy Agreem (https://www.ftc.gov/news-events/press-releases/2019/06/ftc-takes-action-against-companies-falsely-claiming-compliance-eu.

framework.<sup>26</sup> Our Privacy Shield approach is built on four pillars: referrals from the Department of Commerce; priority consideration of referrals from the European Union; checking for Privacy Shield violations as part of every privacy investigation; and proactive monitoring of Privacy Shield participants.

Finally, many of the FTC's privacy and data security investigations and cases involve complex facts and technologies and well-financed defendants, which requires retaining costly outside experts. It is critical that the FTC has sufficient resources to support its investigative and litigation needs, including expert work, particularly as demands for enforcement in this area continue to grow.

#### **B.** Protecting Consumers from Fraud

Fighting fraud is a major focus of the FTC's law enforcement efforts. The Commission's anti-fraud program tracks down and stops some of the most egregious scams that prey on U.S. consumers—often, the most vulnerable consumers who can least afford to lose money. In 2018, imposter scams became the top consumer fraud complaint, in part due to the rise in reports about government imposter scams. <sup>27</sup> In fact, in just the first six months of 2019, the FTC received nearly 327,000 reports about imposter scams, of which more than 215,000 were about government imposters. Fraudsters falsely claiming to be government agents (including from the Social Security Administration, Internal Revenue Service, and even the FTC), family members, or well-known tech companies contact consumers. These fraudsters pressure them to send money, often via cash-like payment methods, such as gift cards or money transfers, or trick them into providing personal information.

<sup>26</sup> SeePrepared Remarks of Chairman Joseph Simons, Privacy Shield Annual Revie(Wept. 12, 2019), https://www.ftc.gov/public-statements/2019/09/prepared-remarks-chairman-joseph-simons-privacy-

In response to the rise in imposter complaints, the FTC has filed multiple cases against defendants who deceptively pose as the government or well-

debt.<sup>35</sup> In May 2019, the ringleader of a California-based student debt relief scheme agreed to settle the FTC's charges that he bilked \$11 million from consumers who were trying to reduce their student loan monthly payments or get loan forgiveness.<sup>36</sup> In July 2019, the Commission charged another entity, Mission Hills Federal, with taking more than \$23 million from thousands of consumers with student loan debt by falsely claiming that it would service and pay down their student loans.<sup>37</sup>

The FTC continues to target business opportunity scams that prey on people seeking extra household income, and has filed numerous actions against defendants who promise consumers a legitimate opportunity to earn money if consumers will pay for defendants' "coaching" services. In reality, the "coaching" services provide no value to consumers and are typically nothing more than a handful of training videos and documents with generic information. In June 2019, the FTC

millions of dollars—some paying more than \$50,000—by promising individualized coaching on how to run an online business.<sup>39</sup>

The FTC strives to stay ahead of scammers by analyzing complaints received in our Sentinel complaint database to help raise public awareness about fraud. In October 2018, the FTC launched its Consumer Protection Data Spotlighties to alert law enforcers, industry, and the public about growing threats and important patterns identified in Sentinel data. The Spotlight explores data over time, showing how scammers change tactics and catch consumers off guard. In addition, the FTC is making Sentinel data more accessible to state and local governments, the media, academics, and the public-at-large by publishing interactive dashboards that enable people to see what kind of fraud is affecting their state or large metropolitan area.

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how to best use their resources and promotes the efficient functioning of market forces by encouraging the dissemination of accurate information.

The agency continues to bring cases challenging false and unsubstantiated health claims, including those targeting older consumers, consumers affected by the opioid crisis, and consumers with serious medical conditions. The Commission has brought cases challenging products that claim to improve memory and ward off cognitive decline, relieve joint pain and arthritis symptoms, and even reverse aging. 44 We have challenged bogus claims that treatments could cure, treat, or mitigate various serious diseases and ailments, including those affecting children and older consumers. 45 We have brought law enforcement actions against advertisers and ad agencies that allegedly used native advertising—commercial advertising masquerading as editorial content—to deceptively sell health products such as mosquito repellants during the Zika virus outbreak and cognitive improvement supplements. 46 The Commission also has sued companies that claimed, allegedly without scientific evidence, that using their products could alleviate the symptoms of opioid withdrawal and increase the likelihood of overcoming opioid

claims about its products' ability to mitigate the side effects of cancer treatments. <sup>48</sup> And we have issued joint warning letters with the Food and Drug Administration to marketers who claim their dietary supplements and cannabidiol ("CBD") products treat or prevent serious diseases, including Alzheimer's disease and cancer. <sup>49</sup>

When consumers with serious health concerns fall victim to unsupported health claims, they may put their health at risk by avoiding proven therapies and treatments. Through consumer education, including the FTC's advisories, the agency urges consumers to check with a medical professional before starting any treatment or product to treat serious medical conditions.<sup>50</sup>

The Commission also has exercised its relatively new authority under the Consumer Review Fairness Act of 2016 ("CRFA"). <sup>51</sup> We recently gave final approval to consent agreements with five companies to settle allegations that they violated the CRFA by including restrictions on consumers' ability to provide negative reviews in consumer form contracts. <sup>52</sup> Our orders in these matters require the companies to stop using these types of provisions, refrain from enforcing them in existing contracts, and notify customers that the provisions in prior contracts are void. The Commission also has continued to invoke this new authority to challenge non-

<sup>2018), &</sup>lt;a href="https://www.ftc.gov/news-events/press-releases/2018/01/ftc-fda-warn-companies-about-marketing-selling-opioid-cessation">https://www.ftc.gov/news-events/press-releases/2018/01/ftc-fda-warn-companies-about-marketing-selling-opioid-cessation</a>.

<sup>&</sup>lt;sup>48</sup> FTC v. CellMark BiopharmaNo. 2:18-cv-00014-JES-CM (M.D. Fla. Jan. 12, 2018), https://www.ftc.gov/enforcement/cases-proceedings/162-3134/cellmark-biopharma-derek-e-vest.

<sup>&</sup>lt;sup>49</sup> SeeFTC Press Release,

disparagement provisions used to facilitate fraudulent business operations.<sup>53</sup>

In addition to our law enforcement actions and consumer education efforts, the

Commission routinely hosts public workshops, where relevant stakeholders discuss emerging
issues in the national advertising landscape. This past June, we held That's the Ticketa
workshop examining consumer protection issues in the online ticket sales market. The
workshop convened stakeholders to discuss issues including the Better Online Tickets Sales Act
and ticket availability, the adequacy of ticket price and fee disclosures, and advertising practices
by some websites that may mislead consumers as to the seller's identity or the nature of the
tickets offered for sale. In August, we hosted another workshop, Inside the Gamewhich
explored consumer issues surrounding loot boxes in the video game industry. The workshop
brought together a variety of stakeholders to discuss concerns with the marketing and use of loot
boxes and other in-game purchases, and the potential behavioral impact of these virtual items on
consumers, especially children.

# D. Illegal Robocalls

Illegal robocalls also remain a significant consumer protection problem and one of consumers' top complaints to the F(r)3 b (s)-1 (4d (he)4 ( -0.004 Tc 0.004 Tw 13.227.41d [(I)-1 (p)-4e 0 (es)-6

FTC has used all the tools at its disposal to fight these illegal calls, including 147 enforcement actions against 490 corporations and 393 individuals to date.<sup>56</sup>

The FTC's most recent law enforcement crackdown, "Op

For many years, the Commission has recommended eliminating the common carrier exemption to our jurisdiction. The exemption is outdated and no longer makes sense in today's marketplace where the lines between telecommunications and other services are increasingly blurred. It impedes the FTC's work tackling illegal robocalls and more broadly circumscribes other enforcement initiatives. For example, a carrier that places, or assists and facilitates, illegal telemarketing might argue that its common carrier activities are beyond the Commission's reach because of the common carrier exemption. Likewise, the exemption may frustrate the Commission's ability to obtain complete relief for consumers when there are multiple parties, some of whom engage in common carrier activity. It also may pose difficulties when a f

Act, <sup>65</sup> which allows consumers nationwide to freeze their credit and place year-long fraud alerts for free. <sup>66</sup> Through the Free Electronic Monitoring for Active Duty Military Rule, the Act also provides that the nationwide credit reporting agencies must provide free electronic credit monitoring services to active duty servicemembers serving away from their usual duty station, and to National Guard members. <sup>67</sup> To make sure consumers are aware of their new rights, the Commission updated its website, <u>IdentityTheft.gov</u>; revised its identity theft publications; and provided blogs, webinars, and podcasts in collaboration with a wide range of partners. For military audiences, the Commission also issued blogs on <u>MilitaryConsumer.gov</u> and updated its identity theft publication for military personnel and families.

The Commission also works to provide companies with resources on a variety of issues that affect businesses. For example, the FTC's "Cybersecurity for Small Business" campaign, a joint effort with the National Institute of Standards and Technology, the Small Business Administration, and the Department of Homeland Security, includes a dozen need-to-know topics as well as fact sheets, videos, and other materials that are available in English and in Spanish. <sup>68</sup> The Commission has also worked to alert small business owners to scams that target them. Organizations like the Better Business Bureau and the Utilities United Against Scams have helped the Commission disseminate the messages in the publication Scams and Your

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<sup>&</sup>lt;sup>65</sup> Pub. L. No. 115-174.

<sup>&</sup>lt;sup>66</sup> SeeFTC Press Release, Starting Today, New Federal Law Allows Consumers to Place Free Credit Freezes and Yearlong Fraud Alerts (Sept. 21, 2018)<a href="https://www.ftc.gov/news-events/press-releases/2018/09/starting-today-new-law-allows-consumers-place-free-credit-freezes.">https://www.ftc.gov/news-events/press-releases/2018/09/starting-today-new-law-allows-consumers-place-free-credit-freezes.</a>

<sup>&</sup>lt;sup>67</sup> SeeFTC Press Release, FTC Announces Final Rule Implementing Law Providing Free Credit Monitoring for Active Duty Military Consumer (June 24, 2019) <a href="https://www.ftc.gov/news-events/press-releases/2019/06/ftc-announces-final-rule-implementing-law-providing-free-credit">https://www.ftc.gov/news-events/press-releases/2019/06/ftc-announces-final-rule-implementing-law-providing-free-credit</a>.

<sup>&</sup>lt;sup>68</sup> See Cybersecurity for Small Businesses://www.ftc.gov/tips-advice/business-center/small-businesses/cybersecurity and <a href="https://www.ftc.gov/es/tips-advice/business-center/small-businesses/cybersecurity/espanol">https://www.ftc.gov/es/tips-advice/business-center/small-businesses/cybersecurity/espanol</a>.

Most reported transactions do not raise significant competitive concerns, and the agencies clear those non-

caselaw. That same month, the Commission also resolved competition issues associated with UnitedHealth Group's purchase of DaVita, Inc. by requiring a substantial divestiture of certain DaVita assets in the Las Vegas area. The complaint alleged that the original transaction would have reduced competition and created a near monopoly in the market for managed care provider organization ("MCPO") services sold to Medicare Advantage insurers in the Las Vegas area, ultimately increasing healthcare costs. In addition, the required divestitures mitigated potential harms due to the vertical integration of UnitedHealth Group's UnitedHealthcare, the area's leading Medicare Advantage insurer, with a larger combined MCPO service provider.

This May, an administrative law judge upheld the Commission's complaint against the consummated merger of two manufacturers of prosthetic knees controlled by microprocessors.<sup>77</sup> These products provide amputees, including U.S. veterans, with mobility. The administrative complaint alleged the transaction eliminated substantial competition between the parties, formerly the two leading suppliers of these medical devices.

The Commission also maintains a robust program to identify and stop anticompetitive conduct. In July, Reckitt Benckiser agreed to pay \$50 million to settle agency charges that it engaged in a deceptive scheme to thwart low-cost generic competition to its branded drug Suboxone. Suboxone is used to help patients recovering from opioid addiction. The complaint alleges that the defendants made misrepresentations to the FDA for the purpose of delaying generic approval, while launching a fraudulent "product hopping" scheme to shift existing

 $<sup>^{75}</sup>$  See FTC v. Penn State Hershey Medical Ce\hat{88}rF.3d 327 (3d Cir. 2016); FTC v. Advocate Health Care Network 841 F.3d 460 (7th Cir. 2016);

patients to a new version of the drug still protected by patents.<sup>78</sup>

In April, the Commission filed a complaint against the health information company Surescripts, alleging that it employed illegal vertical and horizontal restraints to maintain its monopolies over two electronic prescribing, or "e-prescribing," markets (routing and eligibility). <sup>79</sup> In March, the Commission unanimously held that Impax Laboratories and Endo Pharmaceuticals had entered into a reverse payment arrangement that delayed generic entry of Opana ER, an extended release opioid used for pain relief. <sup>80</sup> And earlier this year, in the administrative litigation of the 1-800 Contacts matter, the Commission ruled that agreements among competitors to limit the scope of their internet advertising were unlawful. <sup>81</sup>

The Commission also continues to focus its attention on technology markets. In an effort to more closely monitor developments in the technology sector, the FTC's Bureau of Competition created the Technology Task Force, which is dedicated to monitoring competition in U.S. technology markets. <sup>82</sup> The Task Force includes attorneys from the Bureau of Competition with expertise in complex product and service markets and ecosystems, including markets for online advertising, social networking, mobile operating systems and apps, and

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<sup>&</sup>lt;sup>78</sup> FTC Press Release, Reckett Benckiser Group plc to Pay \$50 Million to Consumers, Settling Charges that the Company Illegally Maintained a Monopoly over the Opioid Addiction Treatment Suboxone (July 11, 2019), <a href="https://www.ftc.gov/news-events/press-releases/2019/07/reckitt-benckiser-group-plc-pay-50-million-consumers-settling-ftc">https://www.ftc.gov/news-events/press-releases/2019/07/reckitt-benckiser-group-plc-pay-50-million-consumers-settling-ftc</a>.

<sup>&</sup>lt;sup>79</sup> FTC Press Release, FTC Charges Surescripts with Illegal Monopolization ePtescription Market Apr. 24, 2019), <a href="https://www.ftc.gov/news-events/press-releases/2019/04/ftc-charges-surescripts-illegal-monopolization-e-prescription">https://www.ftc.gov/news-events/press-releases/2019/04/ftc-charges-surescripts-illegal-monopolization-e-prescription</a>.

<sup>&</sup>lt;sup>80</sup> FTC Press Release, FTC Concludes that Impax Entered Into Illegal Play-Delay Agreement (March 25, 2019), https://www.ftc.gov/news-events/press-releases/2019/03/ftc-concludes-impax-enteTc -0.003 Tw [(F)2.5 cs

Enforcement Network, and the International Mass Marketing Fraud Working Group. The FTC also works directly with foreign counterparts on enforcement issues.

International enforcement cooperation also is critical for the FTC's competition program. With the expansion of global trade and the operation of many companies across national borders, the FTC and DOJ increasingly engage with foreign antitrust agencies to ensure close collaboration on cross-border cases and convergence toward sound competition policies and procedures. The FTC effectively coordinates reviews of multijurisdictional mergers and continues to work with its international counterparts to achieve consistent outcomes in cases of possible anticompetitive conduct. The U.S. antitrust agencies facilitate dialogue and promote convergence through multiple channels, including through strong bilateral relations with foreign competition agencies and projects and initiatives of multilateral competition organizations, including the OECD and the International Competition Network. The FTC also works with other agencies within the U.S. government to advance consistent competition enforcement policies, practices, and procedures in other parts of the world. The World is critical for the FTC and the International Competition enforcement policies, practices, and procedures in other parts of the world.

Similarly, the FTC works closely with other countries and through multilateral organizations on privacy and data security issues and engages in enhanced enforcement cooperation with important partners using its powers under the U.S. SAFE WEB Act.<sup>88</sup> The SAFE WEB Act is key to much of the agency's international work, especially on consumer

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<sup>&</sup>lt;sup>86</sup> In competition matters, the FTC also collaborates with state Attorneys General to maximize results and use of limited resources in enforcing the U.S. antitrust laws.

<sup>&</sup>lt;sup>87</sup> For example, the Commission works through the U.S. government's interagency processes to ensure that competition-related issues that also implicate broader U.S. policy interests, such as the protection of intellectual property and non-discrimination, are addressed in a coordinated and effective manner.

<sup>&</sup>lt;sup>88</sup> See, e.gFTC Press Release, FTC Signs Memorandum of Understanding with United Kingdom'spetition and Markets Authority to Strengthen Consumer Protection Enforcement Cooperation (Mar. 25, 2019), <a href="https://www.ftc.gov/news-events/press-releases/2019/03/ftc-signs-memorandum-understanding-united-kingdoms-competition.">https://www.ftc.gov/news-events/press-releases/2019/03/ftc-signs-memorandum-understanding-united-kingdoms-competition.</a> The MOU streamlines sharing investigative information and complaint data, simplifies requests for investigative assistance, aids joint law enforcement investigations, and provides strong confidentiality and data safeguards.

protection and privacy matters. It allows the FTC to share evidence and provide investigative assistance to foreign authorities in cases involving spam, spyware, misleading health and safety claims, privacy violations and data security breaches, and telemarketing fraud. The FTC's foreign law enforcement partners similarly have assisted FTC enforcement actions. The Act sunsets in 2020 and the Commission strongly urges Congress to reauthorize this critical authority and eliminate the sunset provision. <sup>89</sup>

The FTC also serves as a backstop enforcer for several cross-border data transfer mechanisms such as the EU-U.S. Privacy Shield framework and the Swiss-U.S. Privacy Shield framework, as well as the APEC Cross-Border Privacy Rules System, designed to protect privacy and data flows in the Asia-Pacific region. A company's failure to comply with the principles in these frameworks is enforceable under Section 5 of the FTC Act. Many U.S. companies use these mechanisms to carry out cross-border data flows consistent with strong privacy protections.

#### VI. CONCLUSION

The FTC remains committed to marshalling its resources efficiently in order to effectively protect consumers and promote competition, to anticipate and respond to changes in the marketplace, and to meet current and future challenges. We look forward to continuing to work with the Subcommittee and Congress, and we would be happy to answer your questions.

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<sup>&</sup>lt;sup>89</sup> Congress permanently granted the Securities and Exchange Commission and the U.S. Commodity Futures Trading Commission similar enforcement powers decades ago, and provided the Consumer Product Safety Commission with permanent authority to share information with its foreign counterparts.